



TERMS & CONDITIONS

Wax removal via microsuction is considered safer than other methods such as syringing. Your ear wax removal will be performed by a trained practitioner working to the protocols set out within The Hearing Lab Store's Aural Microsuction Procedures Manual.

Incidents during ear wax removal are uncommon, especially with microsuction. However, possible minor risks that can occur and are deemed to be acceptable include: small nicks to the ear canal which can result in minor bleeding, soreness, mild discomfort and short-term ringing in the ear (tinnitus).

To ensure the risk of complication is minimal, it is essential that accurate past medical history is supplied to us. More serious risk to the ear or eardrum can occur if the client cannot remain adequately still during the procedure. Clients should inform Earwax Away of any likely movements.

Further possible complications, side-effects and material risks inherent in the procedure include but are not limited to the incomplete removal of ear wax requiring a return visit (for severely impacted wax), persistent tinnitus, perforation of the eardrum, hearing loss and infection. To keep the risk of infection to a minimum, all equipment used in the ear is sterilised or single-use. However, there is always a risk that infection may occur once out of the our care. Please contact Earwax Away for a follow-up visit should you experience any discomfort or worrying symptoms.

By agreeing to these terms and conditions, you accept that you have read and understood the possible complications that may occur and agree that the hearing specialist cannot be held responsible for them.

I have read and understood the terms and conditions above and am willing to be bound by them.